From: mike stephen

To: microsoft.atr(a)usdoj.gov

**Date:** 1/23/02 2:37pm **Subject:** Microsoft Settlement

Please I beg of you to consider the separation of hardware and software from all sales of computer systems. This will put competition back in the operating system arena. Right now when you go to a store to buy a computer it already has windows preinstalled. The customer has not any choice but to buy it with windows preinstalled. Even if he/she wants to run OS/2, or Linux, he/she must pay for a copy of Windows then delete it and install their preferred operating system. This is double paying for two operating systems when only one is needed.

Separating the two purchases (the computer hardware as one,, and the operating system as the other) will help to level the field from pricing fluctuations that Microsoft currently uses to maintain the position in the marketplace. A company like Compaq can be forced to "get into line" with what Microsoft wants them to do and as a result can enjoy a significant discount on purchases on Microsoft product. Separating the costs would put an end to this. If computer users want to have windows on the machines they bought, then they can purchase a copy at the time of purchasing the hardware (or later if they choose) and install it when they take the purchase home.

When we buy a car today we all realise it needs gasoline to run. We all know we are going to buy gasoline. However we buy a car from a car dealer, then we choose to buy gasoline from any number of vendors. In the computer world, it is like buying a car and buying prepaid gasoline to run the car. We might want to buy gasoline from our chosen vendor, but we already have paid for gasoline at the time we purchased the car. This method makes no sense and microsoft has screwed the marketplace with poor quality software that is both poorly designed and poorly written.

Please put a modicum of competition back into the marketplace.

Separate the hardware and software sales.

Mike Stephen mikestp@telus.net